



# GAME OVER

WHEN DISASTER RECOVERY REACHES ITS LIMITS

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# SHAPE A RESILIENT COMPANY













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**&**

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A scenic landscape featuring a bright blue sky filled with large, white, fluffy clouds. In the background, a range of rugged mountains with patches of snow or light-colored rock is visible. The foreground is dominated by a dense forest of green trees. On the right side, a white church steeple with a dark roof and a black cross on its side is partially visible. The overall scene is bright and clear, suggesting a sunny day.

PART 1

# WELCOME TO OUR WORLD









A person wearing a blue jacket and a helmet is performing a stunt on a blue motorcycle, jumping over a brick wall. The background features a desert city with pyramids, palm trees, and a hazy sky. The scene is set in a game environment, likely from the Far Cry series, with various Ubisoft logos and game-related elements visible.

PART 2

# THE GLOBAL RESILIENCE PROGRAM



UBISOFT



UBISOFT



**WHAT IF WE LOSE  
OUR LARGEST  
DATA CENTER?**





# **MINIMIZE THE IMPACT OF A DISASTER ON UBISOFT GLOBALLY**





# EXECUTION STRATEGY

**PREPARE**

**DISTRIBUTE ROLES**

**WORK AS A TEAM**

**TRACK**

**RAISE AWARENESS**





# PREPARE

## EXECUTIVE PRIORITIES



PAYROLL



GAMES



SUPPLY CHAIN



PRODUCTION



EVERYTHING  
ELSE

## CRITICAL SYSTEMS & DEPENDENCIES

## READINESS LEVEL

## FRAMEWORK & TOOLKIT

## IMPLEMENTATION & TEST



# DISTRIBUTE ROLES



**CORE SECURITY PROGRAM TEAM**



**SYSTEM OWNERS / DELEGATES**



# WORK AS A TEAM



**COMMUNICATE**



**SHARE**



**CONSIDER  
DEPENDENCIES**



# TRACK



**MONTHLY MEET  
DELEGATES &  
IT DIRECTORS**



**QUARTERLY REPORT  
TO COMMUNITY  
& MANAGEMENT**



**DEFINE &  
MONITOR KPIs**



# RAISE AWARENESS




VISIBILITY



COMMUNICATION



The background image is a high-quality video game screenshot. It depicts a tropical or subtropical environment. On the right side, a large, multi-masted sailing ship is perched precariously on a steep, rocky cliff. The ship is heavily overgrown with green vines and foliage, suggesting it has been abandoned for a long time. In the foreground, on the left, a smaller, three-masted sailing ship with white sails is moving across the water, leaving a white wake. The water is dark blue with some floating debris. In the distance, more ships and lush green islands are visible under a bright blue sky with scattered white clouds. Several birds are seen flying in the sky. The overall atmosphere is one of adventure and exploration.

PART 3

# CHALLENGES & LESSONS LEARNED



# CHALLENGES

**SUPPORTING  
PUBLIC CLOUD**



**ADAPTING  
STRATEGIES**

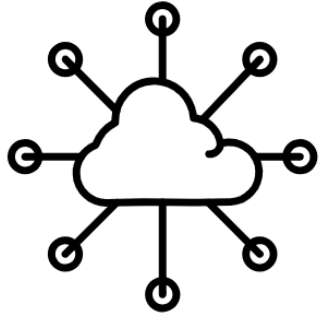


**FINDING BEST  
TIME TO TEST**





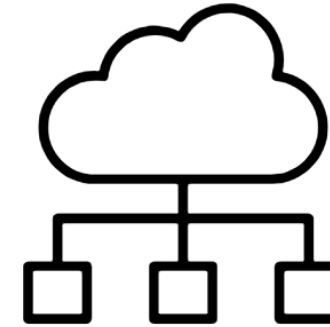
# PUBLIC CLOUD GUIDELINES



## MULTI-ZONES

**AT A MINIMUM  
SHOULD BE THE CORE TARGET**

**NOT IDEAL  
FOR HIGHLY CRITICAL SERVICES**



## MULTI-REGIONS

**MOST ROBUST OPTION**

**MASSIVE UNDERTAKING**

**IDEALLY DESIGNED  
FROM THE GROUND UP**





# CHALLENGES

**SUPPORTING  
PUBLIC CLOUD**



**ADAPTING  
STRATEGIES**



**FINDING BEST  
TIME TO TEST**





# RESILIENCE BY DESIGN

USE ADAPTIVE APPROACH

**TO MINIMIZE IMPACT**

IN CASE OF FAILURE



SUPPORTING  
PUBLIC CLOUD



ADAPTING  
STRATEGIES

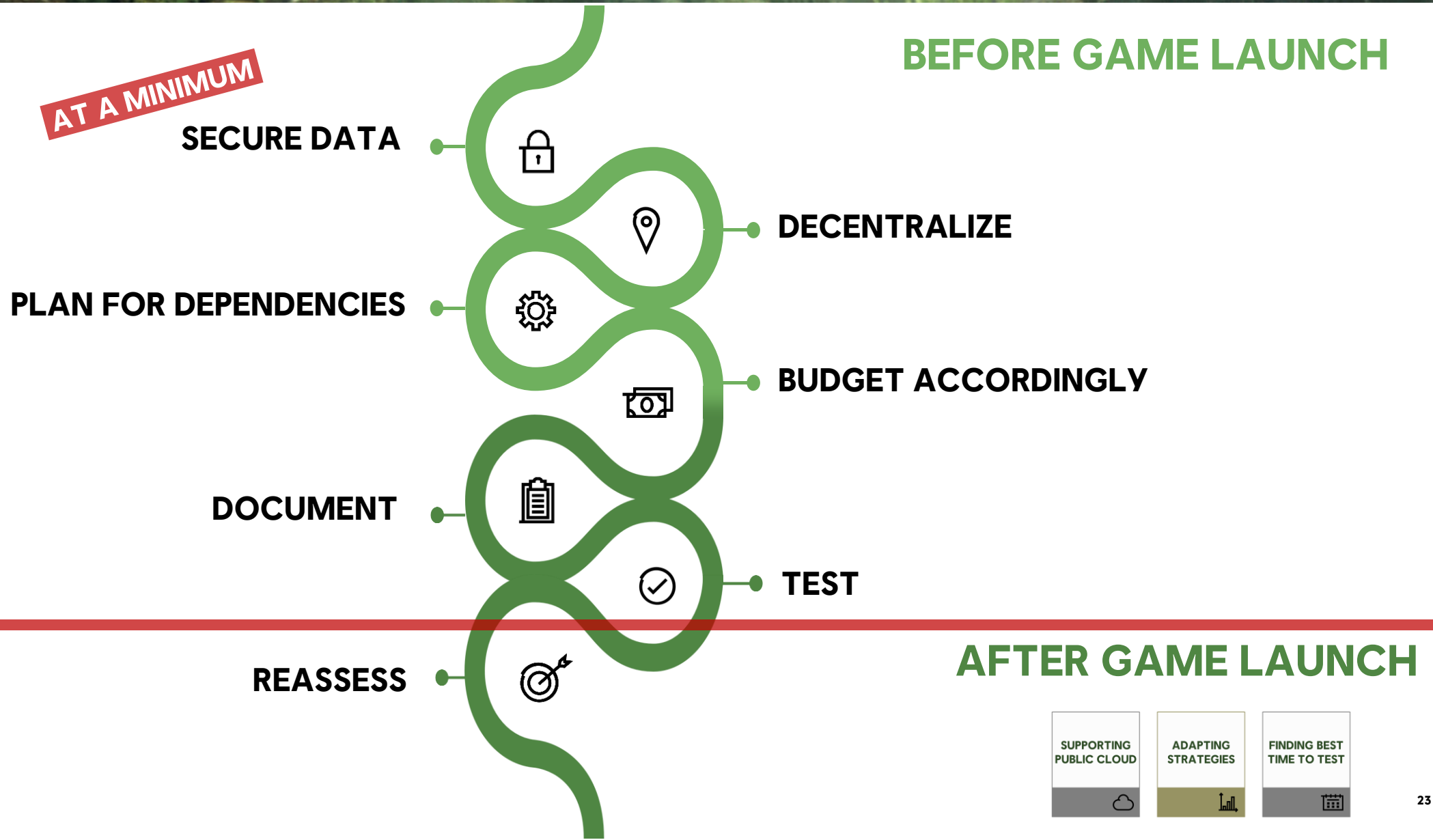


FINDING BEST  
TIME TO TEST





# RESILIENCE BY DESIGN





# CHALLENGES

**SUPPORTING  
PUBLIC CLOUD**



**ADAPTING  
STRATEGIES**



**FINDING BEST  
TIME TO TEST**





# FINDING BEST TIME TO TEST



**TWO BUSINESS DAYS**



**MAXIMIZE TEAM  
AVAILABILITY**



**EUROPE - PM  
NORTH AMERICA -AM**





A person wearing a plaid shirt and a helmet is riding a motorcycle through a dense forest. To their right, a blue and red off-road vehicle with 'Red Bull' branding and the number '991' is also navigating the forest path. The scene is illuminated by warm sunlight filtering through the tall evergreen trees.

# PART 4 SUCCESS FACTORS



# SUCCESS FACTORS

**FLEXIBILITY**

**ENGAGEMENT**

**ALLIES**

**LESSONS LEARNED**

**TOOLS**







# Q & A







# THANK YOU

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